

Creative Dental Laboratory
14201 N 87th St # A105
Scottsdale, AZ 85260

Solid Zirconia RX

Call 480.948.0456 for pickup or file upload instructions
100% Made in AZ - NOT OUTSOURCED TO CHINA

Doctor _____

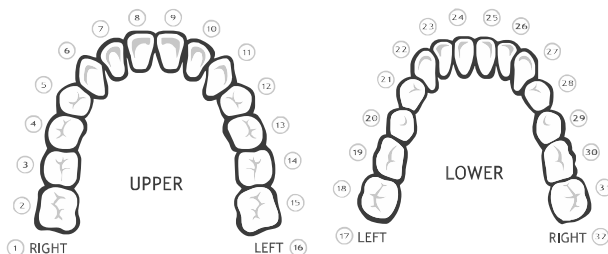
Address _____

City _____ State _____ Zip _____

Email _____ Phone _____

Patient _____ Gender _____ Age _____

Date Sent _____ Date Needed _____



Shade # _____ Opposing to be restored?
standard single shades Yes No

DESIGN INSTRUCTIONS

PONTIC: Ridge Relief: None Slight Medium Heavy

Full Lap Buccal Lap Buccal Tip Sanitary Contact Sanitary Spaced

- boutique stain and glaze +\$20
- bruxzir® brand zirconia +\$20
- crystal® diamond zirconia +\$30
- add facial porcelain layer +\$30
- multiple anteriors +\$10/unit
- Impression: CEREC iTero
- LAVA IOS other/STL
- non-digital (\$10 model fee)

ADDITIONAL INSTRUCTIONS:



CC# _____

EXP ___/___ CODE: _____ ZIP _____

SIGNATURE _____

DDS# _____

I agree to terms stated below.

Due: Pan #

CUSTOMER AGREEMENT

This Customer Agreement ("Agreement") is made as of the date set forth below by and between Creative Dental Lab LLC ("Company") and the customer ("Customer") executing this document. The Company values its customers and desires to avoid misunderstandings between it and Customer regarding the terms and the obligations for orders placed by its customers. Therefore, as to ALL orders placed by Customer, Company and the Customer do hereby agree as follows:

1. Full payment, as set forth on Company's current price sheet (which is subject to change from time to time without prior notice), for all products, work, services, or shipments requested by Customer pursuant to each order placed by Customer shall be due within thirty (30) calendar days after the date of the invoice therefor, regardless of when actually received by Customer. All balances remaining past such date shall be considered past due. Company may bring a single action for collection of any number of Customer's past due balances. The Customer also authorizes Company to obtain and report credit information on Customer.

2. While the Company will use its best reasonable commercial efforts to prepare all products, work, services or shipments requested by the Customer in a timely fashion, the Company cannot and does not represent or warrant that the same may be prepared or delivered by any particular date. The Customer may not claim any offset or reduction in price for any alleged late delivery discrepancies, shortages, claims, or incorrect shipments. The Company shall be excused for inclement weather, fire, flood, war, labor problems, vandalism, theft, shortage of materials, delivery problems and other problems not reasonably foreseeable and that are beyond reasonable control by Company.

3. Customer agrees to pay a late charge equal to two percent (2%) of any past due balance per month or portion thereof from and after the invoice date until the unpaid past due balance is paid in full. No late charges shall accrue during the first (30) days from the date of invoice (net 30 days). The late charge shall not be deemed to constitute the payment of interest or finance charge. Notwithstanding the foregoing, the above late charge equates to an ANNUAL PERCENTAGE RATE (APR) of twenty-four percent (24%).

4. All payments made by (or credits or discounts granted to) the Customer while a past due balance exists shall be applied first to late charges and second to past due balances before being applied to current balances, unless elected otherwise by the Company.

5. All orders/requests for products, work, services or shipments requested by the Customer shall be made in writing pursuant to the forms made available by the Company for such purposes. The Company reserves the right to disregard any other orders/requests. The Customer shall supply the Company in writing all specifications and information reasonably required by the Company to prepare the prosthesis requested by the Customer. While the Company reserves the right to request, from time to time, further specifications or information, it expressly disclaims any duty to do so and may rely entirely upon the original specifications and information provided by the Customer without any duty of investigation. The Customer shall be solely responsible for the accuracy of any such specifications or information. Further, the Customer shall be responsible to inspect the products, work, services, or shipments requested by the customer, including, without limitation, all prosthesis, for proper application, fit, alignment and ultimate use. The Customer agrees that any claims that the products provided by the Company are defective or non-conforming must be made within seven days of delivery. The Customer waives its rights to any claims or set-offs if claims are not made in writing within seven days of receipt. The Customer shall indemnify, defend, and hold the Company, and its principals, shareholders, directors, officers, employees, representatives, agents, successors and assigns, free and harmless from any and all claims, liabilities and damages, known and unknown, arising by reason of treatment of any patient of the undersigned or the actual application, fit, alignment or ultimate use of any prosthesis prepared by Company hereunder.

6. Should any provision or portion of this Agreement be held or otherwise become unenforceable or invalid for any reason, the remaining provisions and portions of this Agreement shall be unaffected by such unenforceability or invalidity.

7. This Agreement shall be binding on, and shall insure to the benefit of the parties and their respective heirs, legal representatives, successors and assigns.

8. If any legal action, arbitration or other proceeding is brought for the enforcement of this Agreement, or because of any alleged dispute, breach, default or misrepresentation in connection with any of the provisions of this Agreement, the prevailing party shall be entitled to recover reasonable attorney's fees and other costs incurred in that action or proceeding, in addition to any other relief to which said prevailing party may be entitled.

9. This Agreement shall be construed in accordance with, and governed by, the laws of the State of Arizona.

10. This Agreement is deemed to have been entered into, and primary performance will be deemed to be in Phoenix, Arizona. Any legal proceedings under this agreement shall be brought in a court of competent jurisdiction in Maricopa County, Arizona.